

Loan Appeal Policy

An applicant may seek redress or appeal of a credit or credit related decision within seven (7) days of receipt of the notice that the application for an investment (loan) has been declined. Any and all appeals from the applicant are to be communicated to the Corporation in writing. The notice of appeal or redress must outline:

- 1) Reason for the appeal
- 2) Summary of new information to address the Corporation's reasons for the decline of the investment (loan) request. Where required to support the appeal, the applicant should include all documentation required.